



To: Service and repair providers of passenger vehicles in Europe countries.

24.08.2020 № 10000/2

To ref. \_\_\_\_\_ dtd \_\_\_\_\_

Attn: Managing Director, CEO

**SUBJECT: AFTER SALES AND WARRANTY OPERATIONS FOR LADA VEHICLES IN EUROPE COUNTRIES**

Dear Mesdames, Sirs,

In order to ensure consistent and sustainable after-sales operations for LADA vehicles, in Europe. JSC AVTOVAZ as manufacturer of LADA vehicles, and provider for OEM warranty, has appointed its direct affiliated company CS AUTOLADA spol. s r.o., established and registered under the laws of Czech Republic to be its representative in Europe taking the following responsibilities and functions:

- to be authorized representative of LADA vehicles manufacturer in Europe countries;
- to organize and conduct service and repair for LADA vehicles including warranty repair and reimbursement for warranty repair to service and repair providers,
- to be an authorized supplier and seller of LADA Genuine Spare parts in Europe.

CS AUTOLADA become operational from September 1st, 2020.

CS AUTOLADA has all necessary resources, including located in Praha, Czech, parts warehouse with established logistic across Europe.

Please contact to CS AUTOLADA by e-mail: [lada@lada.cz](mailto:lada@lada.cz) on the matter of cooperation in after sales areas,

Yours Sincerely,

Executive Vice-President for Sales and Marketing

Olivier Mornet

Send by e-mail.